Learn how to Enroll in Digital Banking

 Download FirstBank's Digital Banking app and select Sign Up.



- **3** Fill out your personal information and create your username. The system will prompt for the following information:
 - Identification type: Choose the type of identification (ID) and enter the corresponding number.
 - Date of birth and Last name
 - Product type and account number¹: Select Loan from the list and enter the account number.
 - Enter the email where you want to receive messages from Digital Banking.
 - Email ²
 - Mobile phone
 - Username ³

Once you have entered all the required information tap Continue.

¹ When registering your account number:

- Checking, Savings, Line of Credit, and CD/IRA accounts: Enter the 10 digits of your account number.
- Credit Card: Enter the 16 digits of your credit card number
- Auto Loan: Enter "00" at the beginning if it's Conventional Loan or if it's Leasing Loan "000".

² In Provide the email address where would you like to receive communication from Digital Banking.
³It is important that your username is unique.



	Sign up!
Terms	and Conditions
Terms and	d Conditions English
I. General	Description of FirstBank's
Electronic	Banking Services
A. What Th	nis Terms and Conditions
Agreeme	nt Covers
This Agree	ement between you and FirstBank
(FirstBank) governs the use of FirstBank's
Electronic	Services, which include Digital
Banking (Online and Mobile), and Bill
Payments	. These services permit FirstBank
customer	s to perform several banking
functions	through the use of a personal
computer	or, for some functions, a mobile
device (e.	g, tablet or smartphone).
Unless ind	icated otherwise by the context
'linkod Firs	Bank Accounts" or "linked
Accounts	refers to all of your Accounts with
FirstBank 1	that are linked to Diaital Bankina.
B. Accepti	ng the Agreement
By continu	uing and completing with the
enrollmen	it process, you confirm that you
have revie	awed and accepted the terms of
this Agree	ment (hereinafter referred to as
the "Servic	ce Agreement") which are being
provided i	in electronic form. Furthermore,
when you	use any of the Electronic Banking
Condoneo	tennellenel in this Americansent or
Aco	cept terms and conditions
	Centinue



4 Verify the information entered and tap Confirm once you validate that it is correct.

5:47		al 🗢 🗈
<	Confirmati	on
Please confin	e check the do ming.	ita before
Identifico SSN	ation Type	
Identifica XXXXX-0	ation Number 061	
Date of 8 10/25/19	8irth 65	
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Email Ad valuedcu	dress istomer@gmail.com	
Telephor	10	
Cance	ы	Confirm



If the registration is successful, you will receive a welcome email from FirstBank with a temporary password that you should use to complete the registration process.

×	Desult
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Your	enrollment has been npleted successfully.
You will rea temporary registratio	ceive an email with a r password to complete the n process
05/10/2023	5:49:31 PM
Identificatio SSN	п Туре
Identificatio XXXXX-061	n Number
Date of Birth 10/25/1965	
	Download

6. Access the home page and enter the username you created and the temporary password that was sent to your email address.

1 First Bank	Welcome
Usemame*	Forgot?
Password*	Forgot?
Romombor usemame	Log in
Sign	up!

7. Enter the temporary password you received by email. Then create and confirm a new password. Your new password must include a minimum of 8 characters, a number, a special character (e.g., @#\$%), and a capital letter.





8 Set up your security features:

- Select and answer 3 security questions. Only you will know the answers.
- Create and confirm a 4-6-digit PIN. The PIN may not start with the number zero (0).



Enter your username and new password and select Sign In. Enter your PIN and press Continue. The system will take you to FirstBank's Digital Banking home page.



Follow these steps and enjoy **Digital Banking** today.

5:47	
1 First Bank	8
27	
CHECKING 25,718.49 \$ Available balance	SAVING
Last transfers	View all
Between My Accounts	>
05/05/2023 3:34:06 PM	
05/05/2023 3:34:06 PM Cheque Prueba → Upgrade 200000-1128 → 100000-1121	611 regressi 8
05/05/2023 3:34:06 PM Cheque Prueba XXXXX-1128 → Upgrade XXXXX-1128 Processed 05/05/2023 03:34 AM	611 regressi 8 s 1.00
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Visit one of more

than 360 ATMs1

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Go to 1rstbank.com

With Digital Banking you can:

- · View your accounts
- Access balances and transactions
- · Make payments, transfers and deposit checks
- · Update your access information in My Profile
- · Set up to receive push notifications on your mobile device

Call us

787.725.2511

· And much more

Visit us in any

of our branches



Todo está en uno



FirstBank is a member FDIC in Puerto Rico United States and the U.S. Virgin Islands. Digital Banking is subject to FirstBank terms, conditions and restrictions. 1. ATMs around Puerto Rico, the United States Virgin Islands, Tortola and Florida.

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