Learn how to make Transfers in Digital Banking



Transfers between your accounts

In the main menu, tap Transfers followed

Select the account to where you are transferring the money in To. Here, all your eligible accounts will be displayed and you will be able to view their available balances.

| × | Transfer Between My Accounts | : |
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| Checking xxxxx-snee | account (S) | |
| | alamaer £ 1834.40 | |
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| Descript | on (optional) | |
| Send on | nfirmation to (optiona |) |
| | u submit before \$x00 PM AST (credited to your occount on) | |

2. Select the account from where you are transferring money in From. Here, all your eligible accounts will be displayed, and you will be able to view their available balances.

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Enter the amount you are transferring in Transfer Amount.

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| From * | | | > |
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| Clear | | Continue | |

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Validate the transfer information, edit, or cancel it if necessary. Tap Confirm if it is correct. You will receive confirmation on-screen and via email.

Note: You may download or share the transfer receipt in the confirmation screen. You will only be able to do this from the application.

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| To Easy Savings Savings account (\$) XXXX-0637 Available Balance (\$ 30019 | |
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2 Select the account from where you are transferring money in From. Here, all your eligible accounts will be displayed, and you will be able to view their available balances.

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Transfers between FirstBank accounts

To transfer between FirstBank Accounts, go to the home page menu and tap Transfers followed by Between FirstBank Accounts.



3 Select the previously existing FirstBank account to where you are transferring the money in To.

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Enter the amount you are transferring in Transfer amount.

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| Checking account (8) | |
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5 Validate, edit, or cancel the transfer if necessary and press Confirm if it is correct.

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| To Jorge Jorenting account (s) xxxx0=128 | |
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| Cancel | Confirm |

6. For added security, the platform will ask you to request a Token to validate and proceed with the transfer. Press Send Token by SMS to receive a temporary code to the mobile phone number you registered with in Digital Banking.

Note: This code will expire 5 minutes after being sent.

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Check your mobile device with which you registered in Digital Banking and enter the code received.

Press Accept.

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| | Accept | |
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Note: You may download a transfer receipt from the confirmation screen.



Go to digitalbanking.1firstbank.com and enter your username, password, and PIN to access your profile



Register a new account

Register a new account on the transaction screen by clicking on New. A window will open where you must enter the following account information for the third-party account that you are transferring to:

- Account Type
- Product Alias
- Account Number
- Owner's Email

Note: You will only be able to add a new account through the desktop version.

*The registry of accounts is subject to approval by FirstBank, per its discretion.

2. From the menu at the top left, select Manage>>Other accounts



3. Press Add accounts and select the type of account you wish to add

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| Actions | \otimes |
| ③ FirstBank Checking Account | |
| FirstBank Saving Account | |
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| visit one of our branches and request registratic External accounts, registered in PR, will only ap payments. External transfers are available to Vir (BVI/USVI) customers only. | ply to make |
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Once added, you will receive a phone call within 2 to 5 days to complete the process

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Enter the information for the account you want to register

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| Account Information | 1 | | | |
| Bank | | | | |
| Routing Number | | | | |
| 0102034567 | | | | |
| Owner Name | | | | |
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NOTE:

Third-party accounts will not be automatically added to your profile.

They require approval from FirstBank, the approval process takes 2 to 5 business days.

You can visit one of our branches to request to add the account instantly.