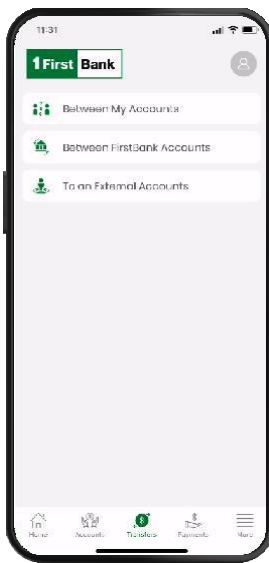


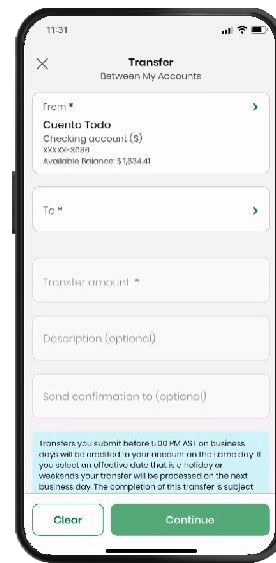
Learn how to make Transfers in Digital Banking

Transfers between your accounts

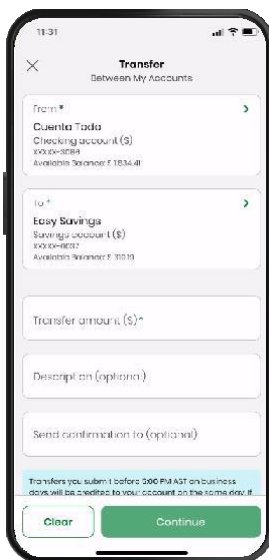
1. In the main menu, tap Transfers followed by *Between My Accounts*.



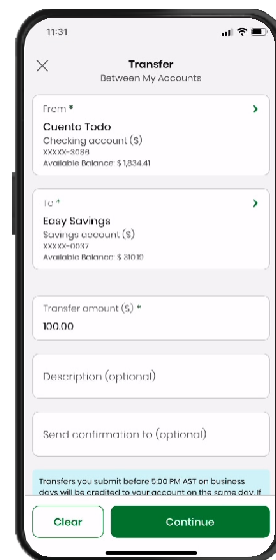
2. Select the account from where you are transferring money in *From*. Here, all your eligible accounts will be displayed, and you will be able to view their available balances.



3. Select the account to where you are transferring the money in *To*. Here, all your eligible accounts will be displayed and you will be able to view their available balances.

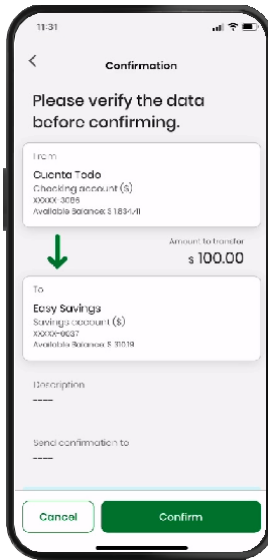


4. Enter the amount you are transferring in *Transfer Amount*.



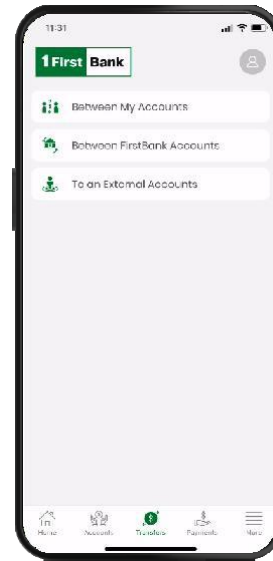
5. Validate the transfer information, edit, or cancel it if necessary. Tap *Confirm* if it is correct. You will receive confirmation on-screen and via email.

Note: You may download or share the transfer receipt in the results page. You will only be able to do this from the application.

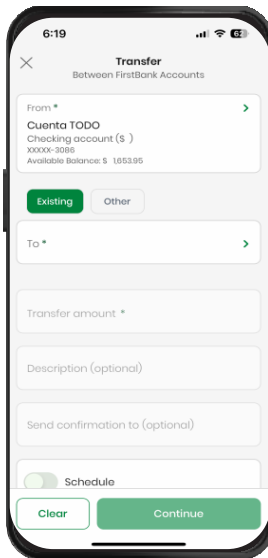


Transfers between FirstBank accounts

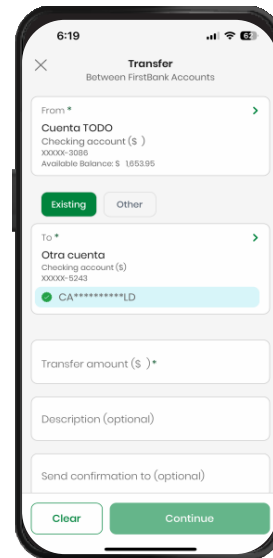
1. To transfer between FirstBank Accounts, go to the home page menu and tap *Transfers* followed by *Between FirstBank Accounts*.



2. Select the account from where you are transferring money, in the *From* field. Here, all your eligible accounts will be displayed, and you will be able to view their available balances.



3. Select the previously existing FirstBank account to where you are transferring the money in the *To* field.



4. Enter the amount you are transferring in *Transfer amount*.

5. Validate, edit, or cancel the transfer if necessary and press *Confirm* if it is correct.

6. For added security, the platform will ask you to request a text message code to validate and proceed with the transfer. Press *Send code* to receive a temporary code to the mobile phone number you registered with in Digital Banking.

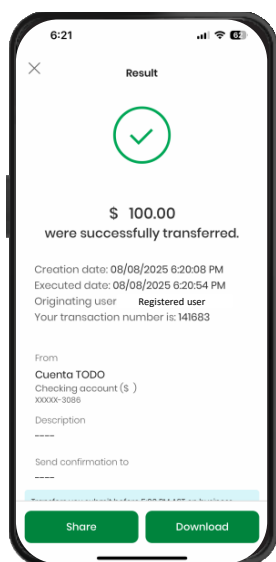
Note: This code will expire 5 minutes after being sent.

7. Check your mobile device with which you registered in Digital Banking and enter the code received.

Press *Accept*.

- 8.** If the transfer is successful, you will receive confirmation on screen and via email.

Note: You may download a transfer receipt from the results screen.



Register a new account

You can register a new account on the transaction screen by pressing the Other button and completing the corresponding fields, according to the selected account type.

Fund transfers to external accounts are only available from deposit accounts of customers in the United States Virgin Islands, British Virgin Islands, and in Puerto Rico from Preferred and Platinum accounts.

The registry of accounts is subject to approval by FirstBank, per its discretion. The approval process takes 2 to 5 business days.

You can visit one of our branches to request to add the account instantly.

Follow these steps and enjoy **Digital Banking** today.



Go to
1firstbank.com



Visit one of more
than 360 ATMs¹



Visit us in any
of our branches



Call us
787.725.2511

1 First Bank

FirstBank is a member FDIC in Puerto Rico United States and the U.S. Virgin Islands. Digital Banking is subject to FirstBank terms, conditions and restrictions. 1. ATMs around Puerto Rico, the United States Virgin Islands, Tortola and Florida.

Todo está en uno