



FirstBank Announces Special Business Hours and Operational Recess During the Holiday Celebrations

In observance of the Christmas celebrations, **FirstBank** announces the following changes to its operating hours and service availability:

Wednesday, December 24, 2025

- Branches: Will operate on a special schedule until 3:00 p.m.
- FirstLine Solutions Center (787.725.2511): Will operate on a special schedule from 6:00 a.m. to 5:00 p.m.

Thursday, December 25, 2025

- Closed: All FirstBank branches, FirstMortgage centers, FirstBank Insurance, and the FirstLine Solutions Center will remain closed.

Resumption of Operations

- Friday, December 26, 2025: Branches, mortgage centers, and customer service will resume regular operations.
- Monday, December 29, 2025: FirstBank Insurance will resume regular operations.

Customers can access Tu Banca Digital services 24/7 via **1firstbank.com** or the Tu Banca Digital Mobile app. They can also make deposits at FirstBank ATMs with Express Deposit.

FirstBank is member FDIC.