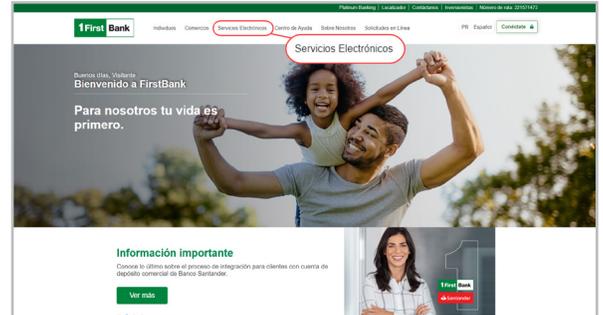
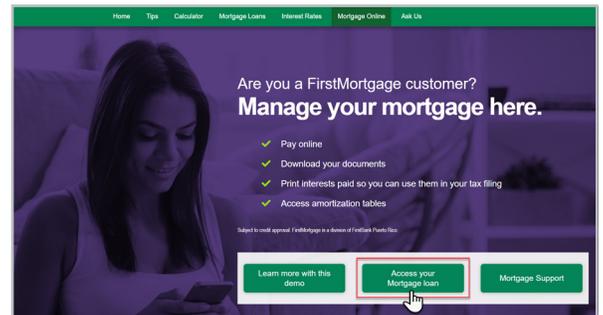


# Learn how to view and download statements and documents in Servicing Digital of FirstBank

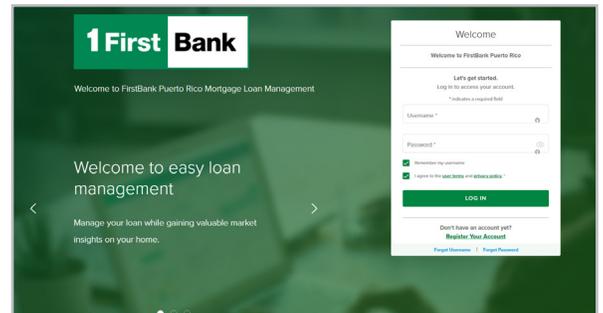
1. Visit **1firstbank.com** and select **Online Services**, then **Online Mortgage**. Click **More details** under **Manage your mortgage online**.



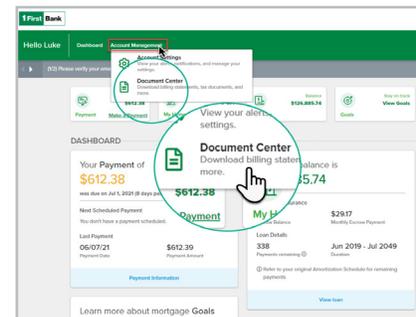
2. Click **Access your mortgage loan**.



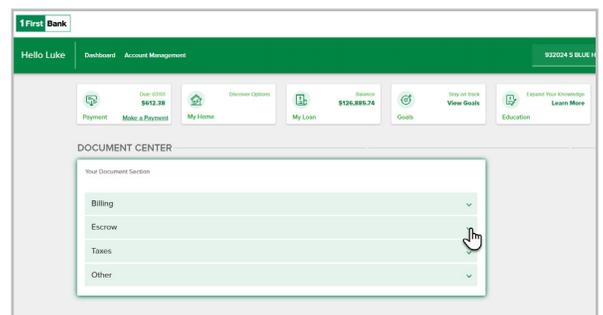
3. If you already have an account, enter your username and password. Then click **Login**. If you do not have an account, click **Register your account**.



4. In the initial screen, click **Document Center** under the **Account Management** menu. Complete the information and click **Next**.

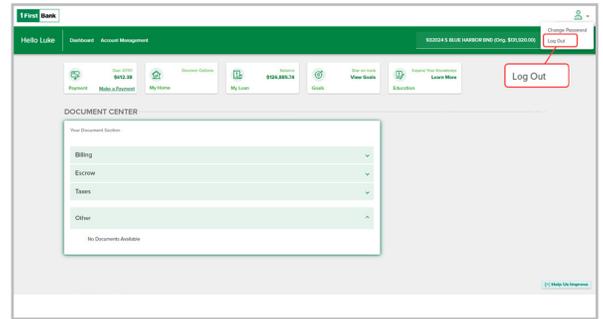


5. In the **Document Center** screen, you will be able to see documents divided by sections. For example: If you want to see Hacienda 480.7A, or IRS 1098 form, click **Taxes**, and then the document you want to see, download and/or print.



You can also see documents such as account statements, annual status of your reserve account and others.

6. To exit, please click **Logout**.



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