

Learn How to Register with FirstBank Servicing Digital

1. To register click the option **Register Your Account**.
You will need the following information:

- Last name
- Social Security number
- Date of birth
- Home loan number
- Email

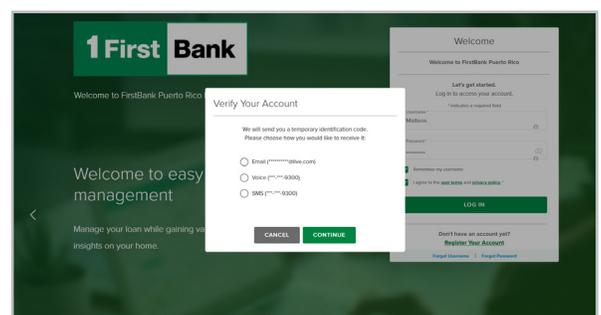
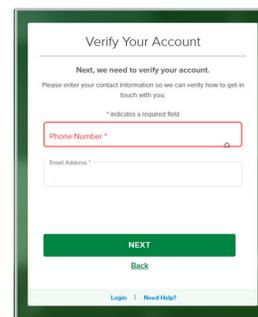
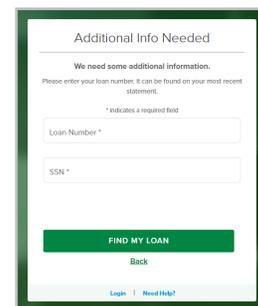
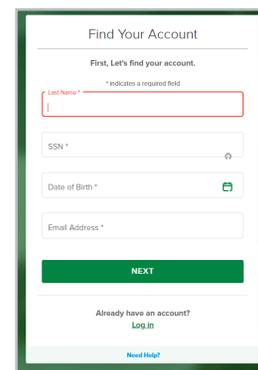
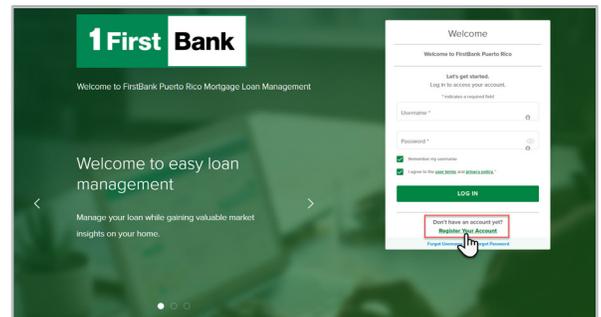
2. Fill in your last name, Social Security number, date of birth and your email. Then click **Next**.

If you already have an account, click **Login**.

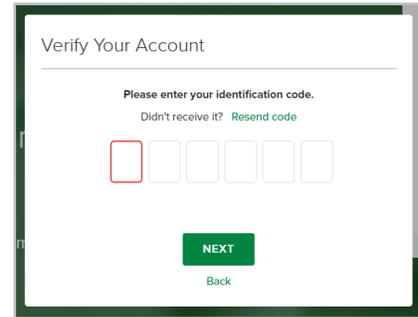
3. Enter your home loan number and your Social Security number. Click **Find my loan**.

4. To verify your account, enter your phone number and confirm your email. Complete the information and click **Next**.

5. Select one of the alternatives to confirm your account and click **Continue**.



6. Enter the identification code and click **Next**.



Verify Your Account

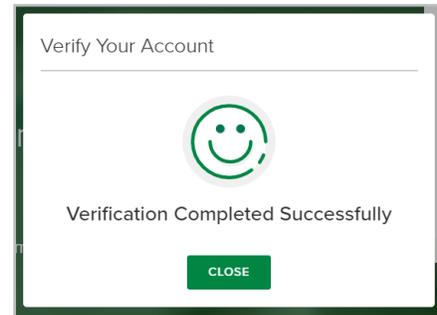
Please enter your identification code.

Didn't receive it? [Resend code](#)

NEXT

Back

7. The system will confirm your registration showing the message **Verification Completed Successfully**. Then, click **Close**.



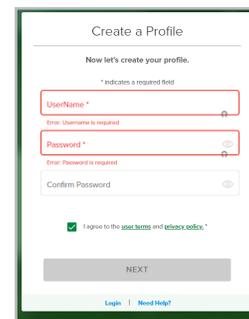
Verify Your Account



Verification Completed Successfully

CLOSE

8. To finish, enter your username and password. You must read and accept the user terms and the privacy policy. Then click **Next**.



Create a Profile

Now let's create your profile.

*Indicates a required field

Username *
Error: Username is required

Password *
Error: Password is required

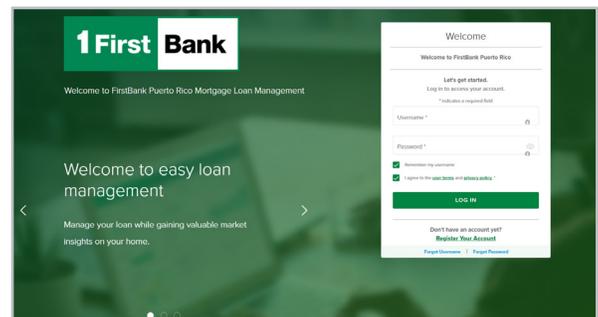
Confirm Password

I agree to the [user terms](#) and [privacy policy](#).

NEXT

[Login](#) / [Need Help?](#)

9. Once this process is completed, enter your username and password. Then click **Login** to access your account.



1 First Bank

Welcome to FirstBank Puerto Rico Mortgage Loan Management

Welcome to easy loan management

Manage your loan while gaining valuable market insights on your home.

Welcome

Welcome to FirstBank Puerto Rico

Let's get started

Log in to access your account.

Username *

Password *

I agree to the [user terms](#) and [privacy policy](#).

LOG IN

Don't have an account yet?
[Register Your Account](#)

[Forgot Username](#) / [Forgot Password](#)

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Todo está en uno