Learn how to make Payments in Digital Banking

Credit card and Loan payments

Log in to Digital Banking. In the main menu pressPayments, followed by Credit Cards or Loans.

Note: You can only make payments using FirstBank accounts or accounts from other banks.

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1Fi	rst Bank			8	
= \$	Credit Ca	rds			
:°*	Loans				
60 0	Bills				
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Home	, es	(\$) [*]	\$	=	
Home	Accounts	Transfers	Payments	More	

If you are paying a credit card or a loan, select the amount you are paying in Amount to pay. Then, press Pay with to select the account.

Note: For your cancellation balance,

call 787-725-2511 or visit your branch of preference.

<	Pay My Loans	
.oan to pay *		>
Personal LN Loan (\$)		
00000-1258		
Original Balanc	e: \$ 11,345.36	
Amount to p	oay *	
Monthiy	Payment	\$ 264.89
Current	Balance	\$ 2,835.01
Pay with *		>
Description	(optional)	
Send confin	mation to (optic	onal)
	nce is not the loan p ncludes other charg	
Clear	0.	ntinue

2 Select the credit card you want to pay by pressing on Credit Card to pay. Your credit cards will be displayed here. Or, if you want to pay a loan, select the loan you want to pay by selecting Loan to pay where all of your loans will be displayed.

×	Pay My Loans	
Loan to pay	*	>
Amount to p	bay *	
Current	Balance	
Monthly	Payment	
Pay with *		>
Description	(optional)	
Send confin	mation to (optional)	
payoff balance i interests, late pa the total balance	nce is not the loan payoff ncludes other charges and yment fees, among others a owed, please request the g FirstLine Solutions Cente	l fees such as To pay off Ioan payoff
Clear	Continu	e

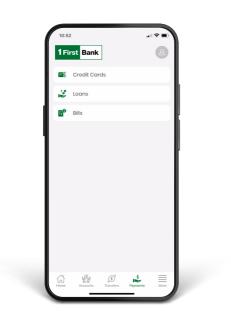
 Validate your payment information. You can edit
or cancel it if necessary. Once the payment information is correct, press Confirm. You will receive a confirmation on your screen and a notification to your email.

Note: You may download a payment receipt in the confirmation screen.

c	Confirmation
Please ver before coi	rify the data nfirming.
Pay with Cuenta Todo Checking accour xxxx-3086 Available Balance: S	
↓	Amount to pay (Current Balance s 2,835.0
Loan to pay Personal LN Loan (\$) xxxxx-1258	
Description	
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Cancel	Confirm

Bill payment

On the main menu press Payments, followed by Bills.



For your reference, write a brief description of the payment in Description. You can also enter an email to receive the confirmation.

This step is optional.

Tap the Continue button.

×	Pagar Facturas	
Descripció	n (opcional)	
Enviar conf	ïrmación a (oj	ocional)
los días laborat mismo día. Al se que sea festivo procesado el pr el pago está suj cuenta al mom FirstBank podrá para pago o tro	atidos antes de las solas se debitarán d slaccionar una feci o fin de semano, s róximo día laborab jeto a los fondos di ante de finolizar el rochazar cualquic msforencia, por cu insuficiencia de fo n la solicitud.	e su cuenta el ha de efectividad la Completar sponiblos en su procesamiento, r solicitud alquier razón,
	r pagos a tus factu tBank exclusivame	
Borrar	Con	tinuar



2. Select Bill to Pay to choose a payee. Previously registered payees will be displayed automatically. Enter the amount to be paid and choose the account in Pay with.

Bill to Pay *	>
Ade	d/Edit Paye
Pay with *	>
Description (optional)	
Send confirmation to (optional)	
ayments you submit before usiness days will be debited account on the same day. If y ffective date that is a holidar	from your ou select an

Validate, edit, or cancel your payment if necessary, 4 and once it is correct, press Confirm. If the payment is successful, you will receive a notification through your preferred channel.

Note: You may download a payment receipt on the confirmation screen.

Add new payees to make a bill payment

Go to

1firstbank.com

If you do not see the merchant you want to issue the payment to, you can add it by clicking Add/Edit Payees available below the Bill to Pay field.

- A new window will open, Payment Center. Select Add/Edit Payees.
- Write the payee name in the search field to select it.
- In the Add/Edit Payees section write a nickname and the payee's account number in the account number field. Then click Add Payee. The payee will automatically appear in your Digital Banking.

Add new accounts

• On the menu, press Manage followed by Other Accounts.

- Click Add Accounts to add FirstBank checking accounts, FirstBank savings accounts, checking accounts from other banks, and/or savings accounts from other banks.
- Enter an alias description of the account, the account number, and email of the account owner. ABA routing number will be also required when adding and account from another institution.
- Click Save when you are finished entering all the information. These accounts will be saved automatically and you may use them to make loan and credit card payments and transfers. The registry of accounts is subject to approval by FirstBank, per its discretion.

Note: You will only be able to add a new account through the desktop version.

Follow these steps and enjoy **Digital Banking** today.



Todo está en uno

FirstBank is a member FDIC in Puerto Rico United States and the U.S. Virgin Islands. Digital Banking is subject to FirstBank terms, conditions and restrictions. 1. ATMs around Puerto Rico, the United States Virgin Islands, Tortola and Florida. Rev. April 24, 2024.

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Visit us in any

of our branches

Call us

787.725.2511

Visit one of more

than 360 ATMs